

RESOURCES

If you are impacted by the devastating Southern California fires, there are resources for you. We've compiled as extensive a list as we could.

IMMEDIATE RELIEF & SAFETY

Emergency Services:

- 911: For life-threatening emergencies.
- LAFD (Los Angeles Fire Department): Non-Emergency: (800) 755-1450 or (213) 978-3800; Website: <https://www.lafd.org/>
- LACoFD (Los Angeles County Fire Department): Non-Emergency: (323) 881-2411 Website: <https://www.fire.lacounty.gov/>
- California Highway Patrol (CHP): Non-Emergency: (323) 980-4600 (Los Angeles Area); Website: <https://www.chp.ca.gov/>

Evacuation Centers & Shelters:

- American Red Cross Los Angeles Region: Phone: (800) RED-CROSS (1-800-733-2767) or (213) 739-5200; Website: <https://www.redcross.org/local/california/los-angeles.html>. They maintain a current list of open shelters during disasters.
- LA County Emergency Operations Center: Public Information Hotline: (213) 974-1234 Website: <https://lacoa.org/>. Check their website or call for updated shelter information.

Air Quality Information:

- South Coast Air Quality Management District (SCAQMD): Phone: (800) 288-7664 or (909) 396-2000; Website: <https://www.aqmd.gov/>. Provides real-time air quality updates and health advisories.

Road Closures & Traffic:

- Caltrans (California Department of Transportation): Phone: (800) 427-7623 Website: <https://dot.ca.gov/>. Use their QuickMap for real-time traffic and road closure information: <https://quickmap.dot.ca.gov/>

FINANCIAL AND HOUSING AND ASSISTANCE

FEMA (Federal Emergency Management Agency):

- FEMA (Federal Emergency Management Agency): Disaster Assistance Helpline: (800) 621-3362 (TTY: 800-462-7585) Website: <https://www.disasterassistance.gov/>. Register for potential financial assistance, including housing, personal property loss, and other disaster-related expenses.
- California Office of Emergency Services (CalOES): Phone: (916) 845-8510; Website: <https://www.caloes.ca.gov/>. Provides information on state-level disaster relief programs.
- Small Business Administration (SBA): Disaster Assistance Customer Service Center: (800) 659-2955 (TTY: 800-877-8339). Offers low-interest disaster loans to businesses and homeowners.
- 211 LA County: Phone: 211 or (800) 339-6993 Website: <https://www.211la.org/>. Connects individuals with a wide range of social services, including housing, food assistance, and other disaster relief resources.
- The Salvation Army: Phone: (800) 725-2769 Website: https://www.salvationarmyusa.org/us_n/. Provides emergency financial assistance, emergency housing, food, and other disaster relief services.
- Housing Is A Human Right: Phone: (213) 986-5757; Website: <https://www.housinghumanright.org/>. Provides information on local and state housing relief and connects individuals with resources.

EVENT INDUSTRY SPECIFIC RESOURCES

- The SEARCH Foundation: Phone: (877) 477-4709; Website: <https://www.searchfoundation.org/>. Provides financial assistance to event professionals impacted by crises. Their application process is streamlined during major disasters.
- Events Industry Council (EIC): Phone: 202-355-2424; Website: <https://www.eventscouncil.org/>. Offers resources and guidance for event professionals navigating disaster-related challenges.



- Meeting Professionals International (MPI):
Phone: (972) 702-3000; Website: <https://www.mpi.org/>.
Offers various resources for members impacted by disaster through their chapter network.
- Professional Convention Management Association (PCMA): Phone: (312) 423-7262
Website: <https://www.pcma.org/>.
Offers resources for members impacted by disaster through their chapter network.
- Society for Incentive Travel Excellence (SITE):
Phone: (312) 321-5148; Website: <https://www.siteglobal.com/>
Offers resources for members impacted by disaster through their chapter network.
- International Live Events Association (ILEA):
Phone: (312) 321-6853; Website: <https://www.ileahub.com/>
Offers resources for members impacted by disaster through their chapter network.

INSURANCE & LEGAL ASSISTANCE

- California Department of Insurance:
Consumer Hotline: (800) 927-4357; Website: <https://www.insurance.ca.gov/>
Provides information on insurance claims, policyholder rights, and assistance with disputes.
- United Policyholders: Phone: (415) 393-9990
Website: <https://www.uphhelp.org/>.
A non-profit organization that advocates for insurance consumers and provides resources for disaster recovery.
- Disaster Legal Services (DLS) Program
(Through the State Bar of California):
Website: <https://www.calbar.ca.gov/> (Search for "Disaster Legal Services")
Connects low-income disaster survivors with free legal assistance for insurance claims, landlord-tenant issues, and other legal matters.
- Bet Tzedek Legal Services; Phone: (323) 939-0506; Website: <https://bettzedek.org/>
Offers free legal services to low-income individuals in areas like housing, and public benefits, that could be impacted by the disaster.

VOLUNTEER & DONATION OPPORTUNITIES

- LA Works: Phone: (323) 224-6510 Website: <https://www.laworks.com/>; Connects volunteers with various organizations, including those responding to disasters.
- California Volunteers: Phone: (916) 323-7646
Website: <https://www.californiavolunteers.ca.gov/>

MENTAL HEALTH & WELLBEING

- Disaster Distress Helpline: Phone: (800) 985-5990 (TTY: 800-846-8517); Text: TalkWithUs to 66746 Website: <https://www.samhsa.gov/find-help/disaster-distress-helpline>
Provides 24/7 crisis counseling and support for individuals experiencing emotional distress related to disasters.
- Los Angeles County Department of Mental Health:
- Access Center 24/7 Helpline: (800) 854-7771
Website: <https://dmh.lacounty.gov/>
Offers mental health services and referrals.
- The California Peer-Run Warm Line: Phone: (855) 845-7415; Website: <https://www.mentalhealthsf.org/peer-run-warmline/>
Provides non-crisis emotional support and connects individuals with resources.

FOOD ASSISTANCE

- Los Angeles Regional Food Bank: Phone: (323) 234-3030; Website: <https://www.lafoodbank.org/> Provides food assistance through a network of partner agencies.
- World Central Kitchen: Website: <https://wck.org/> Activates during disasters to provide meals to those in need. Check their website for current deployments.
- California Association of Food Banks: Phone: (510) 350-9911; Website: <https://www.cafoodbanks.org/> Can connect individuals with food banks throughout California.

ANIMAL WELFARE

- Los Angeles County Animal Care and Control: Phone: (562) 940-6898 Website: <https://animalcare.lacounty.gov/>.
Provides information on animal shelters, lost and found pets, and evacuation procedures for animals.
- ASPCA (American Society for the Prevention of Cruelty to Animals): Website: <https://www.asPCA.org/>
Offers disaster preparedness tips for pet owners and may deploy resources during major disasters.
- The Humane Society of the United States: Website: <https://www.humanesociety.org/>
Offers disaster preparedness tips for pet owners and may deploy resources during major disasters.